

THREE YEAR LIMITED WARRANTY POLICY



Aeroseal warrants that its duct sealant products installed by Aeroseal shall be of like grade and quality to and in accordance with Aeroseal's published Material Data Sheet. In addition, Aeroseal warrants to the property owner ("Owner") that the installation of Aeroseal sealant will be free of defects for a period of 3-years in commercial applications after the date of the sealing application.

Upon satisfactory demonstration by Owner that the foregoing warranty has been breached and that Owner is eligible for such warranty, Aeroseal will reimburse the Owner an amount equal to the direct documented costs to repair or replace the defective duct seals, including the direct labor costs of performing the repair or replacement, but not including general overhead, administrative costs, travel time or other general costs.

In order to make a claim, Owner shall submit to Aeroseal a warranty claim form and provide such other information regarding the defective duct seals as Aeroseal may reasonably request. At its discretion, Aeroseal LLC will either send the reimbursement within 30 days of accepting the completed claim or schedule a date to repair the product installation. Aeroseal, LLC also reserves the right to apply the claim amount to any outstanding and unpaid account balance.

WARRANTY CONDITION AND LIMITATIONS

1. Any modifications to the duct system, or introduction of corrosive substances, after the application date, without prior written consent, will void this warranty,
2. Any use of the sealed ductwork which would subject the sealant to a prolonged exposure to "standing" water will void this warranty,
3. Aeroseal reserves the right to inspect the failed or defective product.
4. Aeroseal, LLC will not be responsible for ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

THIS WARRANTY DOES NOT COVER

1. Buildings with ozone generators or sealant that is exposed to ozone, sealing of industrial grade fume hood exhaust systems, and sealant that is exposed to standing water.
2. Labor or other costs incurred for diagnosing the defect or failure.
3. Failure or damage due to improper maintenance and alterations to the duct system.

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CLAIM FORM – SEALANT WARRANTY - COMMERCIAL APPLICATION

Please submit this warranty CLAIM FORM by mail to: 1851 S Metro Parkway, Dayton, OH 45459

Date of Application _____ Date of Failure _____

Failure description _____

Owner Name _____

Owner address _____

Signature _____

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2. Any use of the sealed ductwork which would subject the sealant to a prolonged exposure to “standing” water will void this warranty,
3. AeroSeal reserves the right to inspect the failed or defective product.
4. AeroSeal, LLC will not be responsible for ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

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3. Failure, damage due to improper maintenance, and alterations to the duct system

Please call Customer Service 1-877-Fix-Duct for any questions or for any concerns with regards to duct cleaning, other maintenance or alterations to ductwork.